



## How to Customer Care & Maintenance

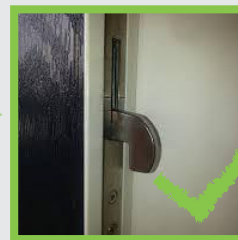


### How to look after your product

Thank you for investing in our products. Your products have been designed, manufactured and installed to the highest possible standards and are virtually maintenance free. However, to retain their smart appearance and ease of operation a small amount of care and attention is necessary. Please take a few moments to read the guidelines outlined in this Product Maintenance Guide to ensure you receive many years of trouble free service.

**To prolong the life of the door surface finish, it is recommended that the GRP composite door is cleaned regularly. This should be completed at least once per month but will depend upon the doors location and exposure to contaminants such as dirt and salt etc.**

- It is recommended that the door is cleaned with specially formulated door wipes which are available from Distinction Door Solutions. Alternatively, the door surface can be washed with warm soapy water (washing up liquid is suitable) and wipe dry with a soft cloth.
- When the door is closed always ensure top and bottom locking points are engaged to assist in the reduction of thermal movement.
- To sustain the gloss finish, apply 2 - 3 coats of Konig Maintenance Lacquer every 6 - 12 months.



### Do Not;

- Use aggressive cleaning methods, abrasive cleaners or scouring pads on the surface of the door.
- Use high pressure of steam cleaners.
- Use any type of bleach, solvent (eg white spirit, methylated spirit, cellulose thinners or acetone/nail varnish remover).
- Use adhesives of any type or tack for providing temporary protection, for the temporary fixing of seasonal or other decorations etc.
- Use excessive length key chains, please try and avoid contact with these and any other sharp objects you may be carrying.

A repair system is available to deal with accidental damage such as dents or scratches. For details please contact Distinction Door Solutions.



**Please note;** It is recommended that fabricators pass this information to their customers. This is to ensure that they do not invalidate the warranty by the use of abrasive cleaners, prohibited chemicals or temporary adhesives on the surface of the door.